



# TRANSPORTATION RESOURCE GUIDE FOR

## WESTERN/NORTHWESTERN CONNECTICUT

The guide aims to provide comprehensive information on transportation services available to seniors, individuals with disabilities, and the public in Western Connecticut. The guide includes fixed-route transit, paratransit, dial-a-ride services, medical transportation, and other local and regional options. If you find we have missed a resource, please contact WCAA so we can update the listing.

### Key to Transportation Services

#### ADA Paratransit

A bus service for people with disabilities of any age. This service complements regular bus routes with shorter buses.

- Eligibility: Individuals with disabilities prevented from using fixed-route bus or rail services.
- Service Area: Operates within  $\frac{3}{4}$  mile of a fixed bus route or rail station.
- Service Hours: Same as the fixed route schedule.
- Fare: No more than twice the regular fixed route fare.
- Reservations: Request must be made the day before, within an hour of the desired time.
- Companions & Attendants:
  - Personal care attendants: Ride free if announced at scheduling.
  - Companions: Do not ride for free.
- Application:
  - Visit [ADA Application Form](#)
- Contact your local transit district or The Kennedy Center at (203) 365-8522.

#### Dial-a-Ride Service

Provides transportation for seniors (usually 60+) and people with disabilities.

- How It Works:
  - Once registered, riders call a dispatcher to schedule a ride.
  - Vehicles provide round-trip transportation from home to the destination and back.
- Destinations:
  - Common destinations include medical offices, senior centers, and shopping centers.
  - May vary based on provider policies.
- Cost: May vary; providers may offer free service while others charge a fee.
- Registration: Proof of age or disability is required. Contact your local provider.

#### Fixed Route Transit

Standard bus service operating on a set schedule and route. Often referred to as the “City Bus.”

- How It Works:
  - Pay the fare (exact change often required).
  - Reduced fares available for seniors and persons with disabilities.
- Accessibility: All CT buses are equipped for people with disabilities.
- Providers in Northwest CT:
  - Northeast Transportation Company
  - Greater Waterbury Transit District
  - Northwest CT Transit District
  - HARTransit
  - Valley Transit District and CT Transit





## Home Care and Chore Services Providers

Agencies sometimes offer companion-assisted transportation for their clients. Contact your local provider for details on availability and payment assistance.

## Long Distance Train & Bus Options

- Peter Pan Bonanza Bus Lines: Serves the I-84 corridor.
- Phone: 1-800-343-9999
- Metro North Railroad: Serves New York City.
- Website: [www.mta.info](http://www.mta.info)
- Phone: 1-212-532-4900 or 1-800-638-7646
- Amtrak: Stops in New Haven, serving Boston, New York, and Washington, DC.
- Website: [www.amtrak.com](http://www.amtrak.com)
- Phone: 1-800-872-7245

## Medical Transportation Programs

These programs offer non-emergency transportation for patients and accompanying caregivers or family members.

## Other Sources of Information

- [www.ctrides.com](http://www.ctrides.com): Provides resources for Connecticut commuters.
- Info Line (211): Lists transportation services by town, type, and general information. Visit [www.infoline.org](http://www.infoline.org).
- The Kennedy Center, Inc.: Offers one-on-one travel training for individuals with disabilities, seniors, and veterans.
- Trainers teach users how to navigate local bus and rail systems.
- Service: Free, statewide in Connecticut.
- Phone: (203) 365-8522, ext. 2950



## BARKHAMSTED

### Dial-a-Ride

**Phone:** (866) 906-7433, (860) 489-2535

**Days & Hours of Service:** Mon., Tues., Thurs. & Fri 8:00 A.M. to 4:00 P.M.

**Fare:** Free. Personal Care Attendants may ride for free when accompanying a passenger with a disability; companions are required to pay a fare.

**Who Can Ride:** Service for the elderly (60+) & disabled, Paratransit.

**Reservations:** First come, first serve basis with 24-hour advance notice. Curb to curb service. All vehicles are wheelchair accessible.

**Where Can Riders Travel:** Barkhamsted, Canaan, Falls Village, Sharon, Salisbury, Harwinton, Kent, Warren, Morris, Norfolk, Torrington, Winchester, Winsted

**Trip Types:** Medical and personal

**Service Provider:** Northwest CT Transit District

**Website:** [www.nwcttransit.com](http://www.nwcttransit.com)

### Inter-Regional (RITS)

**Phone:** (860) 489-2535, (866) 906-7433

**Days & Hours of Service:** Monday - Friday 7am earliest P/U to 4pm

**Fare:** All riders on suggested donation

**Who can ride:** Service for the elderly (60+) & disabled.

**Reservations:** On a first-come, first-serve basis, please provide as much advance notice as possible. Curb to curb service. All vehicles are wheelchair accessible.

**Where Can Riders Travel:** Travel anywhere in the state for medical appointments.

**Trip Types:** Non-emergency medical

**Service Provider:** Northwest CT Transit District

**Website:** [www.nwcttransit.com](http://www.nwcttransit.com)

## BEACON FALLS

### Beacon Falls Mini-Bus

**Phone:** 203-516-8498

**Days & Hours of Service:** Monday, Wednesday, Thursday 9:30am-4pm. Tuesday 1pm-5pm.

The last appointment is at 4pm.

**Fare:** Free

**Who Can Ride?** Residents 65 years and older. Or under sixty-five with a disability who are unable to drive. You do not have to be a member of the senior center to ride.

**Reservations:** 24 hours in advance; schedule between 9am and noon. Curb to curb.

**Wheelchair Access:** Yes

All riders must be independent to ride the bus, if not they must have aid to assist.

**Where Can Riders Travel?** Beacon Falls, Naugatuck, Thomaston, Waterbury, Watertown

**Trip Types:** Medical, personal, social, and shopping

**Service Provider:** Town of Beacon Falls Minibus Senior Center

## BETHEL

### SweetHART ADA Paratransit

**Phone:** 203-744-4070 option three

**Days & Hours of Service:** Monday - Friday 7:00 am - 10:30 pm  
Saturday 8:15 am to 10:30 pm, Sunday 9:00 am to 7:00 pm.

**Fare:** \$3.00 one way, \$4.00 same day roundtrip, and ten rides \$27.00 Personal Care Attendants (NOT COMPANIONS) ride free.

**Who Can Ride:** ADA Paratransit services are available to individuals with disabilities who are unable to use the public fixed-route bus system due to their disability. Must be ADA certified to ride.

**Reservations:** Call Monday – Friday 7:00 am to 4:30 pm.

ADA Paratransit trips can be scheduled as early as Monday morning two calendar weeks in advance of the requested trip, or as late as 4:30 pm the day before the trip.

**Wheelchair Access:** Yes

**Where Can Riders Travel?** Bethel, Brookfield, Danbury, and New Milford

**Trip Types:** Personal and non-emergency medical. Must have origins and destinations that are within the ADA service area, typically three-fourths of a mile of the Fixed route Bus system and occur with the same hours of operation.

**Service Provider:** HARtransit

**Website:** [www.hartransit.com](http://www.hartransit.com)

### SweetHART ADA Dial-a-Ride

**Phone:** 203-744-4070

**Days & Hours of Service:** Monday - Friday 8am-4pm

**Fare:** One way cash \$1; ten rides \$9; Same day roundtrip \$4

**Who can ride:** Seniors aged sixty-five or older and people of any age with a mobility disability.

Riders must apply to be eligible for the service.

**Reservations:** Monday - Friday: 7:00am to 4:00pm

SweetHART Dial-A-Ride trips can be scheduled as early as Monday morning two weeks calendar weeks in advance of the requested trip, or as late as 4pm the weekday ahead of the trip.

**Wheelchair Access?** Yes

**Where Can Riders Travel?** Bethel, Brookfield, Danbury, and Newtown

**Trip Types:** Non-emergency medical and personal

**Service Provider:** HARtransit

**Website:** [www.hartransit.com](http://www.hartransit.com)

To apply for ADA Paratransit service, complete our ADA Paratransit Application. The application can be found online or by contacting WCAA.

### Bethel Senior Van

**Phone:** 203-792-3048

**Days & Hours of Service:** Monday – Thursday 9:00 am to 4:00 pm  
Friday 9:00 am to 12:00 pm

**Cancellations & Delays:** Follow Town of Bethel Board of Ed

**Fare:** \$2.00 Round Trip Suggested Donation.

**Who Can Ride:** Age 50+ and people with disabilities.

**Reservations:** 24-to-48-hour advance notice. Curb to curb service

**Wheelchair Access:** Yes. Scooter users are asked to transfer to a seat after boarding.

**Where Can Riders Travel:** Bethel, Brookfield, and Danbury

**Trip Types:** Non-Emergency medical, personal, and shopping

**Service Provider:** Town of Bethel

## BETHLEHEM

### Bethlehem Senior Van

**Phone:** 203-266-6699 x303

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** First come first serve.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Bantam, Bethlehem, Danbury, Litchfield, Milford, Southbury, Torrington, Waterbury, Watertown, Woodbury, New Milford

**Trip Types:** Medical and personal. Medical rides have priority.

**Service Provider:** Town of Bethlehem



## BRIDGEWATER

### Bridgewater Senior Van

**Phone:** 860-355-3090

**Days & Hours of Service:** Monday - Friday 8:00 am to 5:00 pm

**Fare:** Free

**Service Provider:** Town of Bridgewater Senior Center

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** 2 weeks in advance. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Bridgewater, Brookfield, and Danbury

**Trip Types:** Medical and personal

## BROOKFIELD

### SweetHART ADA Paratransit

See Bethel

### SweetHART ADA Dial-a-Ride

See Bethel

### Friends in Service Here (FISH) of Brookfield

**Phone:** 203-616-9678

**Days & Hours of Service:** Monday- Friday 9:00 am to 2:00 pm

**Fare:** Free, donation if rider wishes.

**Who Can Ride:** Ambulatory individuals with a and seniors.

**Reservations:** At least 3 days weekdays but no more than 7 days before the appointment.

**Wheelchair Access:** No

**Where Can Riders Travel:** Bethel, Brookfield, Danbury, New Milford, Newtown

**Trip Types:** Only medical appointments

**Service Provider:** FISH of Brookfield

## CANAAN/ NORTH CANAAN

### Rural Transit Dial-a- Ride

**Phone:** (866) 906-7433, (860)489-2535

**Days & Hours of Service:** Monday through Thursday 8:00 A.M. to 4:00 P.M. Friday 8:00 A.M. to 1:00 P.M

**Fare:** Free

Personal Care Attendants may ride for free when accompanying a passenger with a disability; companions are required to pay a fare.

**Who Can Ride:** Service for the elderly (60+) & disabled, Paratransit.

**Reservations:** First come, first serve basis with 24-hour advance notice. Curb to curb service.

All vehicles are wheelchair accessible.

**Where Can Riders Travel:** Barkhamsted, Canaan, Falls Village, Sharon, Salisbury, Harwinton, Kent, Warren, Morris, Norfolk, Torrington, Winchester, Winsted

**Trip Types:** Medical and personal

**Service Provider:** Northwest CT Transit District

**Website:** www.nwcttransit.com

### Inter-Regional (RITS)

**Phone:** (860) 489-2535, 1 (866) 906-7433

**Days & Hours of Service:** Monday - Friday 7am earliest P/U to 4pm

**Fare:** All riders on suggested donation

**Who can ride:** Service for the elderly (60+) & disabled.

**Reservations:** On a first-come, first-serve basis, please provide as much advance notice as possible. Curb to curb service.

All vehicles are wheelchair accessible.

**Where Can Riders Travel:** Travel anywhere in the state for medical appointments.

**Trip Types:** Non-emergency medical

**Service Provider:** Northwest CT Transit District

**Website:** www.nwcttransit.com

## Geer Village Dial-a-Ride

**Phone:** 860-824-7067

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Fare:** Free of charge, donation if rider wishes.

**Who Can Ride?** People with disabilities aged 18+, and seniors aged 60+.

**Reservations:** Call for details 24 hours in advance booking. Door to door service

**Wheelchair Access?** Yes

**Where Can Riders Travel:** Canaan (Falls Village), Cornwall, North Canaan, Salisbury, and Sharon

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Geer Village Dial-a-Ride

## CHESHIRE

### Town of Cheshire Senior Transportation Service

**Phone:** 203-272-0047

**Days & Hours of Service:** Monday - Friday 8:30 am to 4:00 pm

**Fare:** \$2 roundtrip or \$1 round trip \$6 out of town, roundtrip

**Who Can Ride:** Aged 55+ and people aged 21+ with disabilities.

**Reservations:** 24 hours in advance. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Cheshire, Hamden, Meriden, New Haven, North Haven, Southington, Wallingford

OUT OF TOWN TRIPS ARE FOR MEDICAL APPOINTMENTS ONLY

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Town of Cheshire Senior and Transportation Services Department

### Greater Waterbury Paratransit - ADA

**Phone:** 203-756-5550

**Days & Hours of Service:** Monday – Fridays 5:00 am – 9:00 pm

Saturdays 5:30 am – 6:00 pm, Sundays 8:30 pm – 4:30 pm

**Fare:** \$7.00 round trip, ten rides twenty-eight

**Who Can Ride?** ADA Certified, disability prevents use of public bus service, certification by application and in-person interview.

**Reservations:** Reservations can be made from the previous day and up to two weeks in advance between

**Wheelchair Access:** Yes

**Where Can Riders Travel?** Cheshire, Middlebury, Naugatuck, Prospect, Southbury, Thomaston, Waterbury, Watertown, and Wolcott, riders in any part of town may use the paratransit services operated by Northeast Transportation. Service is also available on a limited basis to Gaylord Hospital in Wallingford.

**Service Provider:** Northeast Transportation

### Greater Waterbury Transit District Dial-a- Ride

**Phone:** 203-756-5550, Dispatch 2032720047

**Days & Hours of Service** Fridays 9:00 am to 4:00 p

**Fare:** Free if ride. \$3.50 fare for the ADA Paratransit riders.

**Who Can Ride:** Aged 60+ and people with disabilities. Any Cheshire resident rides free on Fridays; fills quickly.

An application must be filled out and returned to the designated address to begin use of the GWTD Dial-A-Ride services.

**Reservations:** Reservations must be made at least 2 days before a trip or up to 14 days before each trip. Reservations are made on a first-come first-served basis.

**Wheelchair Access?** Yes

**Where Can Riders Travel:** Cheshire, Middlebury, Naugatuck, Prospect, Thomaston, Waterbury, Watertown, and Wolcott

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Greater Waterbury Transit District, Northeast Transit



## COLEBROOK

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

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## CORNWALL

### Inter-Regional (RITS)

See Canaan/North Canaan

### Geer Village Dial-a-Ride

Phone: 860-824-7067

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Fare:** Free of charge, donation if rider wishes.

**Who Can Ride:** People with disabilities aged 18+, and seniors aged 60+.

**Reservations:** Call for details 24 hours in advance booking.

Door to door service

**Wheelchair Access:** Yes

**Where Can Riders Travel?** Canaan (Falls Village), Cornwall, North Canaan, Salisbury, and Sharon

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Geer Village

### Town of Goshen - Cornwall Senior Bus

Phone: 860-294-7878

**Days & Hours of Service:** Monday- Friday 9am-4pm

**Fare:** Free

**Who Can Ride:** Service for the elderly (60+) & disabled.

**Reservations:** First come, first serve basis with 24hr notice. Curb to curb service.

**Wheelchair Access:** Yes

**Where can riders travel?** Cornwall, Goshen, and Torrington

**Trip Type:** Personal and non-emergency medical

**Provider:** Town of Goshen

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## DANBURY

### Department of Elderly Services Bus

Phone: 203-797-4686

**Days & Hours of Service:** Monday-Friday 8:00 am to 4:30 pm

**Fare:** One way \$1

**Who Can Ride?** Aged 60+ who are registered with the senior center.

Door to door service.

**Reservations:** Riders should call one week in advance.

**Wheelchair Access:** No

**Where Can Riders Travel?** From home in Danbury to senior center and return

**Trip Types:** Senior Center

### SweetHART ADA Paratransit

See Bethel

### SweetHART Dail-a-Ride

See Bethel

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## GOSHEN

### Town of Goshen- Cornwall Senior Bus

See Cornwall

## Inter-Regional (RITS)

See Canaan/North Canaan

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## HARWINTON

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

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## KENT

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

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## LITCHFIELD

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

### Medical Transportation Van

Phone: 860-489-2580

**Days & Hours of Service:** Monday - Friday 8:00 am to 2:00 pm

**Fare:** Suggested donation, round trip for therapy is \$6. Out of town \$6 per hr.

**Who Can Ride:** Aged 60+ or older or people with disabilities.

**Reservations:** Call as soon as possible. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Charlotte Hungerford Hospital, Harwinton, Litchfield, Torrington and

**Trip Types:** Medical only

**Service Provider:** City of Torrington

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## MIDDLEBURY

### Greater Waterbury Paratransit - ADA

See Cheshire

### Greater Waterbury Transit District Dial-a- Ride

See Cheshire

### Middlebury Transportation Program

Phone: 203-577-4166 x708

**Days & Hours of Service:** Monday - Friday 8:30 am to 2:30 pm

**Fare:** Suggested donation in town: \$1.00; Out of town: \$3.00.

**Who Can Ride:** Aged 60+ or people with disabilities.

**Reservations:** 2 days in advance. Call between 9:00 am and 1:00 pm. Curb to curb service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Middlebury, Naugatuck, Southbury, Waterbury, Watertown, and Prospect

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Town of Middlebury

**Website:** [www.middlebury-ct.org](http://www.middlebury-ct.org)

## MIDDLEBURY (CONTINUED)

### Be Well Bus

**Phone:** 203-573-6100

**Days & Hours of Service:** Monday - Friday 6:30 am to 5:30 pm

**Fare:** Free ride, rider can bring a Personal Care Assistant (**NOT COMPANION**) along for the ride without charge.

**Phone:** 203-573-6100

**Days & Hours of Service:** Monday - Friday 6:30 am to 5:30 pm

**Fare:** Ride Free, rider can bring a Personal Care Assistant (**NOT COMPANION**) along for the ride without charge.

**Who Can Ride:** Patients of doctors affiliated with Waterbury Hospital; participating doctors pay a fee so their patients can use this service.

**Where Can Riders Travel:** Waterbury Hospital and participating medical offices in Naugatuck, Middlebury Southbury, Waterbury, and Watertown

**Reservations:** 2 days in advance but will accept 1 week or last minute depending on availability. Curb to curb service.

**Wheelchair Access:** Yes.

**Trip Types:** Medical appointments at Waterbury Hospital participating offices in Naugatuck, Middlebury, Southbury, Waterbury, Watertown, Wolcott, and Thomaston.

**Service Provider:** Waterbury Hospital

**Website:** [www.waterburyhospital.org](http://www.waterburyhospital.org)

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## MORRIS

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

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## NAUGATUCK

### Greater Waterbury Paratransit - ADA

See Cheshire

### Greater Waterbury Transit District Dial-a- Ride

See Cheshire

### Senior Center Minibus by HRD

**Phone:** 203-720-7069

**Days & Hours of Service:** Monday - Friday 8:30 am to 4:00 pm

**Who Can Ride:** People aged 60+ and people with disabilities. Call for an application.

**Reservations:** Prefer as soon as possible but will accept 1 week in advance. **RESERVATIONS BETWEEN 8:45 am and 12:00 pm.**

**Where Can Riders Travel:** Naugatuck, parts of Middlebury, parts of Prospect, parts of Waterbury\*

**Trip Types:** Non-emergency medical, personal and NAUGATUCK shopping trips

**Fare:** Free on a suggested donation basis.

**Curb to curb service.**

**Wheelchair Access:** Yes

**Service Provider:** Human Resource Development Agency, Town of Naugatuck

### Be Well Bus

See Middlebury

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## NEW FAIRFIELD

### SweetHART ADA Paratransit

See Bethel

### SweetHART Dial-a-Ride

See Bethel

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## NEW HARTFORD

### Rural Transit Dial-a- Ride

See Canaan/North Canaan

### Inter-Regional (RITS)

See Canaan/North Canaan

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## NEW MILFORD

### New Milford Senior Center Transportation

**Phone:** 860-355-6075

**Who Can Ride:** Aged 60+ or ADA Certified by HARTransit.

**Reservations:** Require 3 days in advance, can take last minute if there is availability.

**Where Can Riders Travel:** New Milford

**Trip Types:** Medical, personal, and senior center

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Fare:** \$1 suggested donation, if rider wishes.

**Curb to curb service.**

**Wheelchair Access:** Yes, must be able to transfer.

**Service Provider:** Town of New Milford

**Website:** [www.newmilford.org](http://www.newmilford.org)

### WHEELS of Greater New Milford

**Phone:** 860-354-6012

**Who Can Ride:** Aged 60+ or ADA Certified.

**Reservations:** 48 hours in advance.

**Curb to curb service.**

**Where Can Riders Travel:** Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman and Washington Depot and Washington

**Trip Types:** Medical only

**Days & Hours of Service:** Monday - Thursday 8:00 am to 4:00 pm

**Fare:** Donations requested.

**Wheelchair Access:** Yes

**Service Provider:** New Milford Senior Citizens Advisory Board

### SweetHART ADA Paratransit

See Bethel

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## NEWTOWN

### SweetHART ADA Paratransit

See Bethel

### Dial-a-Ride

See Barkhamsted

### Inter-Regional (RITS)

See Barkhamsted



## OXFORD

### Oxford Senior Center Transportation

**Phone:** 203-881-5231 ext.101

**Days & Hours of Service:** Monday - Thursday 9:00 am to 5:00 pm

**Fare:** Free

**Who Can Ride:** Aged 60+ and people with disabilities over age 21.

**Reservations:** As soon as you receive an appointment or at least 1 week in advance.

**Curb to curb service.**

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Ansonia, Beacon Falls, Derby, Middlebury, Naugatuck, Oxford, Seymour and Southbury

**Trip Types:** Medical, personal, and social

**Service Provider:** Town of Oxford

**Website:** www.oxford-ct.gov

### Community Carpool Service

**Phone:** 203-881-0406

**Days & Hours of Service:** Monday - Friday 9:00 am to 4:00 pm or earlier depending on availability.

**Fare:** Free

**Reservations:** As soon as you schedule an appointment or at least 1 day before.

**Curb to curb service.**

**Wheelchair Access:** No

**Who Can Ride:** Non-driving residents of Oxford of any age.

**Where Can Riders Travel:** Ansonia, Beacon Falls, Derby, Middlebury, Naugatuck, Oxford, Seymour and Southbury

**Trip Types:** Medical

**Service Provider:** Town of Oxford

**Website:** www.oxford-ct.gov

## PROSPECT

### Prospect Minibus

**Phone:** 203-758-5300

**Days & Hours of Service:** Monday - Friday 9:00 am to 4:00 pm

**Fare:** Free

**Who Can Ride:** Age 55+ or people with disabilities.

**Reservations:** 1 week in advance. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Cheshire, Middlebury, Naugatuck, Prospect and Waterbury

**Trip Types:** Medical and personal

**Service Provider:** Town of Prospect Senior Center.

**Website:** www.townofprospect.org

### Be Well Bus

See Middlebury

### Greater Waterbury Paratransit - ADA

See Cheshire

### Greater Waterbury Transit District Dial-a- Ride

See Cheshire

## REDDING

### Heritage Center Van Service

**Phone:** 203-938-9725

**Days & Hours of Service:** Monday - Thursday 9:00 am to 4:30 pm

**Fare:** Free

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** Reservations are necessary. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Bethel, Danbury, Newtown, Redding, and Ridgefield

**Trip Types:** Medical trips take priority.

**Service Provider:** Town of Redding

**Website:** www.townofreddingct.org

## RIDGEFIELD

### SweetHART ADA Paratransit

See Bethel

### Rides for Ridgefield

**Phone:** 203-894-7433

**Days & Hours of Service:** Monday – Sunday 10:00 am to 2:00 pm (Pending availability of driver.)

**Fare:** Call for fare information.

**Who Can Ride:** Aged 60+ and people with disabilities. The program connects riders to transportation or provides rides if necessary. Riders must complete a rider's agreement before they can ride.

**Reservations:** Reservations are necessary at least 2 days in advance. **Door to door but must be able to get in and out of the car.**

**Wheelchair Access:** Folding equipment is usually accepted.

**Where Can Riders Travel:** Up to the driver.

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Rides for Ridgefield, Inc.

### Sphere Town Loop Bus

**Phone:** 203-431-2700

**Days & Hours of Service:** Tuesday, Wednesday, and Thursday 9:00 am to 4:00 pm

**Fare:** Free

**Who Can Ride:** Aged 60+ and people with disabilities and their Personal Care Attendants (NOT COMPANIONS).

**Reservations:** Ridgefield loop, fixed schedule, no reservations needed.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Ridgefield Residents

**Trip Types:** Non-medical and Personal

**Service Provider:** Town of Ridgefield.

**Website:** www.ridgefieldct.org

## ROXBURY

### Senior / Disabled Transportation

**Phone:** 860-210-0201

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** 48hrs. Curb to curb service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Anywhere in CT

**Trip Types:** Non-emergency medical, shopping trips every Wednesday 1st Monday Danbury for shopping. On the road again trips. (Call for specific days and times).

**Fare:** Free

**Service Provider:** Town of Roxbury

**Website:** www.roxburyct.com

## ROXBURY (CONTINUED)

### Senior / Disabled Transportation

**Phone:** 860-210-0201

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** 48hrs. Curb to curb service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Anywhere in CT

**Trip Types:** Non-emergency medical, shopping trips every Wednesday 1st Monday Danbury for shopping. On the road again trips. (Call for specific days and times).

**Fare:** Free

**Service Provider:** Town of Roxbury

**Website:** www.roxburycct.com

### WHEELS of Greater New Milford

**Phone:** 860-354-6012

**Who Can Ride:** Aged 60+ or ADA Certified.

**Reservations:** 48 hours in advance.

**Curb to curb service.**

**Where Can Riders Travel:** Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman and Washington Depot and Washington

**Trip Types:** Medical only

**Days & Hours of Service:** Monday - Thursday 8:00 am to 4:00 pm

**Fare:** Donations requested.

**Wheelchair Access :**Yes

**Service Provider:** New Milford Senior Citizens Advisory Board

## SALISBURY

### Dial-a-Ride

See Barkhamsted

### Inter-Regional (RITS)

See Barkhamsted

### Geer Village Dial-a-Ride

**Phone:** 860-824-7067

**Days & Hours of Service:** Monday - Friday 8:00 am to 4:00 pm

**Fare:** Free of charge, donation if rider wishes.

**Who Can Ride:** People with disabilities aged 18+, and seniors aged 60+.

**Reservations:** Call for details 24 hours in advance booking.

Door to door service

**Wheelchair Access:** Yes

**Where Can Riders Travel?** Canaan (Falls Village), Cornwall, North Canaan, Salisbury, and Sharon

**Trip Types:** Non-emergency medical and personal

**Service Provider:** Geer Village

## SHARON

### Dial-a-Ride

See Barkhamsted

### Inter-Regional (RITS)

See Barkhamsted

## SHERMAN

### WHEELS of Greater New Milford

See Roxbury

## Friends in Service Here (FISH) of Sherman

**Phone:** 860-354-6012

**Who Can Ride:** Aged 60+ or ADA Certified.

**Reservations:** 48 hours in advance.

**Curb to curb service.**

**Where Can Riders Travel:** Danbury, New Haven, New Milford, New Preston, Roxbury, Sherman and Washington Depot and Washington

**Trip Types:** Medical only

**Days & Hours of Service:** Monday - Thursday 8:00 am to 4:00 pm

**Fare:** Donations requested.

**Wheelchair Access :**Yes

**Service Provider:** New Milford Senior Citizens Advisory Board

## SOUTHBURY

### Senior Center Minibus and Dial-a-Ride

**Phone:** 203-262-0652

**Days & Hours of Service:** IN TOWN Monday - Friday 9:00 am to 3:30 pm. OUT OF TOWN Monday - Friday 9:00 am to 1:00 pm.

**Appointments must conclude by 2:00 pm.**

**Fare:** \$2 round trip in town, \$3 to Waterbury and New Haven and \$5 to Danbury. **Must be paid by punch card purchased at senior center.**

**Who Can Ride:** Aged 60+ or people with disabilities.

**Reservations:** Must call between 8:30 am and 10:00 am 2 business days in advance for reservations.

**Curb to curb service.**

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Danbury, Middlebury, New Haven, Southbury, Waterbury, and Woodbury. In town rides to municipal buildings are FREE of charge.

**Trip Types:** Medical and personal

**Service Provider:** Town of Southbury

**Website:** www.southbury-ct.org

### Greater Waterbury Paratransit - ADA

See Cheshire

### Greater Waterbury Transit District Dial-a-Ride

See Cheshire

## THOMASTON

### Senior Mini Bus

**Phone:** 860-483-2579

**Days & Hours of Service:** Tuesday, Thursday 9:00 am to 3:00 pm

**Fare:** Free

**Who Can Ride:** Aged 55+ or people with disabilities.

**Reservations:** 24 hours in advance. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Thomaston, Torrington, Waterbury, Watertown, Waterbury

**Trip Types:** Medical and personal

**Service Provider:** Town of Thomaston

**Website:** www.thomastonct.org

## TORRINGTON

### Dial-a-Ride & Inter-Regional (RITS)

See Salisbury



## TORRINGTON (CONTINUED)

### Assisted Medical Transportation Program

**Phone:** 860-489-2580

**Days & Hours of Service:** Monday - Friday 9:00 am to 2:00

**Fare:** No fixed charge for this program, however donations of \$4 are appreciated and accepted.

**Who can ride:** Serving Residents of: Harwinton, Litchfield, and Torrington. Aged 60+. Anyone who has difficulty ambulating, therefore limiting one's ability to drive, or in need of a wheelchair lift.

**Reservations:** Based on availability, call as soon as you know.

**Door to door.**

**Wheelchair Access: Yes**

**Where Can Riders Travel:** Charlotte Hungerford, medical and the Winsted VA Clinic.

**Trip Types:** Medical

**Service Provider:** City of Torrington Sullivan Sr Center

**Website:** [www.torringtonct.org](http://www.torringtonct.org)

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## WARREN

### Washington Senior Van

**Phone:** (860) 868-0735

**Days & Hours of Service:** Monday -Friday 9AM-4PM.

**Fare:** Free.

**Who Can Ride:** Aged 60 + or people with disabilities.

**Reservations:** 24 to 48 hours in advance. Door to door service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Warren and Washington

**Trip Types:** Medical and personal

**Service Provider:** Town of Washington

**Website:** [www.washingtonct.org](http://www.washingtonct.org)

### Dial-a-Ride & Inter-Regional (RITS)

**See Salisbury**

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## WASHINGTON

### Washington Senior Van

**See Warren**

### Washington Senior Van

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## WATERBURY

### City of Waterbury Senior Shuttle

**Phone:** (203) 275-0124

**Days & Hours of Service:**

Monday - Saturday

**9:00am and 2:00pm for reservations.** Otherwise, Monday - Friday 8:00 am to 5:00 pm, Saturday 8:00am to 1:00pm.

**Fare:** Suggested donation, one way \$2.

**Who Can Ride:** Waterbury residents Aged 60+. All shuttle riders are required to have a Senior Shuttle ID card which may be obtained by calling 203-346-3810 ext. 7274.

**Reservations:** Rides can be scheduled up to three (3) days in advance and medical appointments can be made up to one (1) month in advance.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Waterbury

**Trip Types:** Medical, personal, and social

**Service Provider:** Curtain Transportation City of Waterbury

**Website:** [www.waterburyct.org](http://www.waterburyct.org) **See Sherman**

## La Casa Bienvenida/ The Hispanic Coalition

**Phone:** 203-754-6172

**Days & Hours of Service:** Monday - Friday 8:00 am to 1:00 pm

**Fare:** Free, but donations are accepted.

**Who Can Ride?** Aged 55+ and must be mobile. Must be a member. To become a member please call the office.

**Reservations:** Week in advance. Door to door service.

**Wheelchair Access?** No

**Where Can Riders Travel?** Waterbury

**Trip Types:** Medical and personal for members of the Hispanic Coalition. Transportation to riders who are not part of the Coalition is limited to medical destinations only.

**Service Provider:** Hispanic Coalition

**Website:** [www.thehispaniccoalition.org](http://www.thehispaniccoalition.org)

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## WATERTOWN

### Greater Waterbury Paratransit - ADA

**See Prospect**

### Greater Waterbury Transit District Dial-a-Ride

**See Prospect**

### Be Well Bus

**See Prospect**

### Falls Ave Senior Center

**Phone:** 860-945-5250

**Days & Hours of Service:** Monday - Friday 9:00 am to 3:30 pm

**Fare:** Suggested donations .50; Rider must pay with a punch card. Purchase twenty rides for \$5.00.

**Who Can Ride:** Aged 60+ and people with disabilities.

**Reservations:** Call Monday through Thursday between 8:30 am and 12:30 pm; Fridays between 8:30 am and 11:00 am, 1 day in advance. Curb to curb service.

**Wheelchair Access:** Yes

**Where Can Riders Travel:** Oakville, Waterbury, and Watertown

**Trip Types:** Medical, personal, and shopping.

**Service Provider:** Town of Watertown

**Website:** [www.watertownct.org](http://www.watertownct.org)

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## WOLCOTT

### Greater Waterbury Paratransit - ADA

**See Prospect**

### Greater Waterbury Transit District Dial-a-Ride

**See Prospect**

### Be Well Bus

**See Prospect**

### Wolcott Minibus

**Phone:** (203)-879-2078

**Days & Hours of Service:** Monday - Friday 8:30 am to 3:30 pm.

**Who Can Ride:** Age 60+ and people with disabilities.

**Reservations:** 24-48 hours in advance, but, for medical reasons, call as soon as possible.

**Curb to curb service.**

**Where Can Riders Travel:** Waterbury, Wolcott, and the medical offices on the Straits Turnpike in Middlebury

**Trip Types:** Medical and personal

**Fare:** Free.

**Wheelchair Access:** Yes

**Service Provider:** Town of Wolcott

**Website:** [www.wolcottct.org](http://www.wolcottct.org)

## WOODBURY

### Woodbury Senior Bus

**Phone:** 203-263-2828

**Day of Service:** Monday -Friday 8am -4pm

**Fare:** Free. Donations accepted.

**Who Can Ride:** Senior age 60+ and people with disabilities

Reservations: 24 hours in advance. Door to door service.

**Wheelchair:** Yes

**Where Can rider's travel:** medical appointments in Woodbury, Southbury, Middlebury Watertown, and Waterbury only. Contact the office for more stops.

**Types of trips:** Personal and medical

**Service Provider:** Town of Woodbury

### Friends in Service Here of Woodbury (FISH)

**Phone:** (203) 263-4888

**Days & Hours of Service:** Monday- Friday 8:00 am to 4:00 pm

**Fare:** Free, donation if rider wishes.

**Who Can Ride:** Ambulatory individuals with a and seniors.

**Reservations:** 48 Hours in advance

**Wheelchair Access:** No

**Where Can Riders Travel:** Bethlehem, Middlebury Naugatuck, Southbury, Waterbury, Watertown, Woodbury

**Trip Types:** Only medical appointments

**Service Provider:** FISH volunteers.

## MEDICAL TRANSPORTATION

### American Cancer Society

Volunteer Transport services are available for ambulatory patients receiving cancer treatments. Available Mon.-Fri., 9 am to 5 pm. No charge. Reservations are required at least 3 days in advance. **Contact American Cancer Society (203) 756-8888**

### American Medical Response

Do not do in person home visits. For a fee, private medical transportation services are available through a 24-hour phone line. Fees may vary, depending on private and third-party payments. Wheelchair Van fee is charged each way plus mileage, Reservations required for all medical transportation services.

Reservations for the Wheelchair Van must be made 2 days in advance. By Wheelchair if the person has Medicaid, they must call 855-478-7350.

\$155 each way private pay only within Woodbury. \$18.52 a mile if traveling outside of Woodbury. \$1000 stretcher each way, stretcher must be medically necessary, or they will bill the person. Additionally, the stretcher service is \$31.10 a mile for stretcher. **Contact (203) 573-770 for details, fees, and payments**

### Be Driven, LLC

Be Driven, LLC operates wheelchair-lift-equipped vehicles and employs specialty-trained Field Service Representatives experienced in wheelchair transportation. Their concierge-style service ensures that passengers do not have to wait for the vehicle; instead, the drivers wait for them, enhancing convenience and reliability. They have three wheelchair vehicles available 6 days a week. Call a week ahead prior to your appointment for a vehicle reservation. For more information or to book a ride, individuals can **contact Be Driven, LLC at (203) 426-7820 or via email at [info@bedrivenllc.com](mailto:info@bedrivenllc.com). Website: [www.bedrivenllc.com](http://www.bedrivenllc.com)**

### Refocus Eye Health - Opti-Care, Eye Care Transportation

Pick-up and drop-off transportation services are available for the day of eye surgery, as well as the day after surgery for follow-up appointments. No charge for surgery day or follow-up appointment transport. Available Tuesday and Thursday, subject to time of appointment. **Contact (203) 574-2020 for more details.**

### Opal Stork Wheelchair Van Transportation

Wheelchair Van available 7days/week. For a reservation, call 3 days ahead prior to your appointment. **Contact (203) 574-2020 for more details. Website: [www.opalstork.com/transportation](http://www.opalstork.com/transportation)**

### Trinity Health of New England EMS

Medical transportation services (coach and livery) are available for pre-scheduled and non-emergency needs. Reservations and advanced notice are required. Ambulance services are available 24 hours a day. Fees may vary, depending on private and third-party payments. **Contact (800) 382-3222, Push #2 (Mon. – Sat., 5 am to 9 pm)**