

## HUSKY Health Important Contact List

Services	Contact info	Hours
<p><b>DSS Client information Line &amp; Benefit Center/ConneCT</b></p> <ul style="list-style-type: none"> <li>❓ For all Social Service benefits including SNAP, TFA, Child support, State Supplement (AABD), Medicare Savings Program, Refugee Medical Assistance, Husky C and for eligibility questions and to apply or renew or report changes to personal information. Also, for Program required interviews.</li> </ul>	<p>855.626.6632</p> <p><a href="http://www.connect.ct.gov">www.connect.ct.gov</a></p>	<p>Monday – Friday 7:30 a.m. to 4 p.m.</p>
<p><b>Access Health</b></p> <p>For eligibility questions, to apply, renew or report changes for HUSKY A, B, and D.</p>	<p>855.805.4325</p> <p><a href="http://www.accesshealthct.com">www.accesshealthct.com</a></p>	<p>Monday – Friday 8 am – 4 pm (Hrs. extended during open enrollment)</p>
<p><b>Medical Services</b></p> <p>Community Health Network</p> <p>Member Services for current Husky members</p>	<p>Members: 800-859-9889</p> <p>Providers: 800-440-5071</p> <p><a href="http://www.huskyhealth.com">www.huskyhealth.com</a></p>	<p>Monday to Friday 8am to 6pm.</p>
<p><b>Behavioral Health Services</b></p> <p><b>CT Behavioral Health Partnership (CT BHP) For current HUSKY members to:</b></p> <ul style="list-style-type: none"> <li>❓ <b>Help find mental health and/or substance abuse services</b></li> <li>❓ <b>Learn about covered benefits</b></li> </ul>	<p>Members/Providers: 877-552-8247</p> <p><a href="http://www.ctbhp.com">www.ctbhp.com</a></p>	<p>Monday - Friday 9 a.m.-7 p.m.</p>
<p><b>Dental Services</b></p> <p><b>CT Dental Health Partnership (CTDHP) For current HUSKY members to:</b></p> <ul style="list-style-type: none"> <li>❓ <b>Find a dentist to provide dental services</b></li> <li>❓ <b>Learn about covered benefits</b></li> </ul>	<p>Members: 855.283.3682</p> <p>Providers: 888.445.6665</p> <p><a href="http://www.ctdhp.com">www.ctdhp.com</a></p>	<p>Monday - Friday, 8 a.m. – 5 p.m.</p>
<p><b>Non-Emergency Medical Transportation Services</b></p> <p>Veyo</p> <p>Medical transportation for Husky A, C, and D members only.</p>	<p>855-478-7350</p> <p><a href="http://www.ct.ridewithveyo.com">www.ct.ridewithveyo.com</a></p>	<p>Monday to Friday 7am to 6pm</p>

<p><b>Pharmacy Services</b> <b>CT Pharmacy Assistance Program</b></p>	<p>Members: 866.409.8430 Providers: 800.842.8440 <a href="http://www.ctdssmap.com">www.ctdssmap.com</a></p>	<p>Monday - Friday 8 a.m.–5 p.m.</p>
<p><b>ConneCT My Account Help Desk</b> <b>Password resets</b></p>	<p>877.874.1612</p>	<p>Monday -Friday 8:30am-5pm</p>
<p><b>CT AIDS Drug Assistance Program</b> <b>For information</b>, to apply and for the formulary for covered drugs</p>	<p>800-233-2503 or 860-424-5150 <a href="http://www.ct.gov/dss/cadap">www.ct.gov/dss/cadap</a></p>	<p>Monday -Friday 7:30am-4pm</p>
<p><b>ConneCT Electronic Benefit Transfers (EBT)</b> Member Services for a replacement card for SNAP, TFA and <b>cash assistance</b></p>	<p>888.328.2666 <a href="http://www.ct.gov/dss/ebt">www.ct.gov/dss/ebt</a></p>	<p>24 hours a day, 7 days a week.</p>
<p><b>DXS Client assistance center</b> <b>Member claims-related questions</b></p>	<p>866.409.8430</p>	<p>Monday -Friday 8 a.m. – 5 p.m.</p>
<p><b>DXS Provider Assistance Center</b> <b>Provider claims-related questions, enrollment and re-enrollment</b> and to check client eligibility.</p>	<p>800.842.8440 <a href="http://www.ctdssmap.com">www.ctdssmap.com</a></p>	<p>Monday -Friday 8 a.m. – 5 p.m.</p>
<p><b>Fraud Reporting Hotline</b> <b>To report suspected fraud of the Medicaid or CHIP Program</b></p>	<p>866.700.6109</p>	<p>Monday -Friday 8:30am to 5pm</p>
<p><b>HUSKY Premium Billing</b> <b>For HUSKY B &amp; C (S05) premium billing issues only</b></p>	<p>800.656.6684</p>	<p>Monday -Friday 8:00am to 5pm</p>
<p><b>HUSKY Spend down Processing Center</b> <b>For Spend down issues (amounts, acceptable expenses, expenses received/applied</b></p>	<p>877.858.7012</p>	<p>Monday -Friday 8:30am to 5pm.</p>
<p><b>Connecticut DSS 1095B Information Center</b></p>	<p>1-844-503-6871</p>	<p>Monday – Friday 8 a.m. to 5 p.m</p>
<p><b>Home and Community Based Programs</b> The Community Options Unit administers Medicaid waiver and related services such as the Home Care Program for Elders, Personal Care Assistant, Autism Spectrum, Acquired Brain Injury (ABI), the Katie Beckett Waiver and others.</p>	<p>1-800-445-5394 or 860-424-4904 <a href="https://www.ascendami.com/CTHomeCareForElders/default/">https://www.ascendami.com/CTHomeCareForElders/default/</a></p>	<p>Monday – Friday 8 a.m. to 4 p.m</p>

<p><b>Money Follows the Person</b>  1: Assists Medicaid-eligible individuals currently living in long-term care facilities in successfully transitioning back into the community.  2: Assists current MFP participants with other DSS benefits.</p>	<p>1888.992.8637  To apply:  <a href="https://ctmfp.com">https://ctmfp.com</a></p>	<p>Monday to Friday  8am to 4:30pm</p>
<p><b>Community First Choice:</b>  A State Plan service which allows Medicaid members access to Personal Attendant Care and other Long term services and supports through self-direction.</p>	<p>18889928637 to apply by phone dial 2-1-1 choose Option #3, then option #5   To apply online:  <a href="https://ctmfp.com">https://ctmfp.com</a></p>	<p>Monday to Friday  8am to 4:30pm   2-1-1 24hrs/day, 7 days/week.</p>
<p><b>Person Centered Medical Home Plus (PCMH+):</b>  Select providers piloting a shared savings program that offers enhanced care coordination to members.  For issues or concerns regarding the PCMH+ program or for complaints.</p>	<p>Members;  1-877.858.7012, option #2.  Providers:  <a href="http://www.ct.gov/dss/PCMH+">www.ct.gov/dss/PCMH+</a>  1800-859-9889</p>	<p>Monday -Friday  8:30am to 5pm</p>